

# Operations Management

Sustainability and Supply Chain Management

**ELEVENTH EDITION** 

Jay Heizer • Barry Render

ELEVENTH EDITION

GLOBAL EDITION



## OPERATIONS MANAGEMENT

Sustainability and Supply Chain Management

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Accession no. M 0150361

Date received 2 4 JAN 2017

Call no.

14737 2014

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Pearson Education Limited

Edinburgh Gate

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Authorised adaptation from the United States edition, entitled Operations Management. Sustainability and Supply Chain Management, 11th Edition, ISBN: 978-0-13-292114-5 by Jay Heizer and Barry Render, published by Pearson Education, Inc., © 2014.

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ISBN 13: 978-0-273-78707-5

ISBN 10: 0-273-78707-1

British Library Cataloguing-in-Publication Data

A catalogue record for this book is available from the British Library

1098765

17 16 15

Typeset in 10/12 Times New Roman by Element, LLC
Printed and bound by Courier/Kendallville in The United States of America

Senior Manufacturing Controller, Production, International:

Trudy Kimber

Associate Director of Design: Blair Brown

Senior Art Director: Kathryn Foot

Cover designer: Jodi Notowitz

Cover image: © nikkytok/shutterstock.com

Media Project Manager, Editorial: James Bateman Media Project Manager, Production: John Cassar

Full-Service Project Management: Element, LLC

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